



My NDIS Story & QSSS Testimonial...

In December 2016 I transitioned over to the NDIS and I've found it primarily a positive experience. Naturally with a new scheme there'll be teething issues to sort out in time. I have high level spinal cord injury and require daily assistance. I've received adequate funding from the NDIS scheme to live, work and socialise in my community. I now live independently in a rental home in Charters Towers. I fully Self Manage my NDIS funds and believe in Choice and Control.

After engaging a few service providers during the first 12 months of my NDIS Plan, I found some issues with minimum 2 hour call out fees, had no control over the roster and having the convenience of communicating directly with my own workers. I had no say over what I pay my workers (within reason of course). And no negotiating cheaper price guide rates. The lack of choice and control was disappointing.

So I started looking around for another service provider and found Qld Support Services & Solutions.

After talking to Louise Lowe the Managing Director of QSSS and discussing what they could do for Me, the decision to engage them was very easy. QSSS also does up a budget so you can see the breakdown of your funds and hours at your disposal. It was such a relief finding a service that could and would suit what I wanted.

I want to set my own Rosters and fill in the Timesheets, I want to recruit and interview my own workers. I want choose the pay rates and want competitive rates. I got what I wanted from QSSS. Then not long after signing my Service Agreement with QSSS they offered me a job as Administration Officer and I love my work. I feel valued both as a client and employee of QSSS. I'm in control of my life and this is what the NDIS scheme is all about.

Services should be about what they can do for You and what you want and need and I found it from QSSS!

If you're shopping around for a new or different service, give QSSS a call or email us to see if we can assist you.

